La Vista strives to be a safe, secure and welcoming place to live, work, play, learn and do business. If help is needed at any time of the day, the response from well-trained staff is timely, courteous & professional. Preventable problems are avoided. The City will promote the preservation and stability of older residential neighborhoods and ensure that buildings are up to code.
Safe Community & Thriving Neighborhoods

Strategic Goals

**GOAL 4.1**
Maintain safety and livability for all residents and visitors by providing community-focused, effective and high-quality police, fire, and emergency medical services that meet or exceed professional standards.

**GOAL 4.2**
Ensure that City neighborhoods are safe, appealing, and enduring.
Safe Community & Thriving Neighborhoods
Objectives

**OBJECTIVE 4.1.1**
Promote safety through citizen involvement and continue to build lasting and respectful relationships with the community

**OBJECTIVE 4.1.2**
Reduce identified property crimes that impact neighborhoods

**OBJECTIVE 4.1.3**
Enhance support operations to promote efficiency and effectiveness

**OBJECTIVE 4.1.4**
Maximize field operations efficiency through tactical analysis

**OBJECTIVE 4.1.5**
Research and emulate proven best practices in public safety

**OBJECTIVE 4.1.6**
Integrate technology into operations

**OBJECTIVE 4.1.7**
Enhance the City’s capacity to respond to emergencies, natural disasters, catastrophic acts, and other events that threaten the health and safety of the community

**OBJECTIVE 4.2.1**
Uphold a high standard of property maintenance and enforce ordinances to prevent erosion of property values and quality of life

**OBJECTIVE 4.2.2**
Preserve safety, walkability, and attractiveness of residential areas

**OBJECTIVE 4.2.3**
Support and partner with homeowner and neighborhood associations to address their issues or concerns

**OBJECTIVE 4.2.4**
Invest in the maintenance and rehabilitation of neighborhood infrastructure

**OBJECTIVE 4.2.5**
Maintain and improve pedestrian crossings
Safe Community & Thriving Neighborhoods

Action Items

**ACTION ITEM 4.1.4.1**  
Deploy resources to decrease response time to emergency calls

**ACTION ITEM 4.1.6.1**  
Implement body worn cameras to enhance transparency in community policing

**ACTION ITEM 4.2.1.1**  
Proactive code enforcement

**ACTION ITEM 4.2.1.2**  
Conduct proactive property maintenance education and outreach

**ACTION ITEM 4.2.2.1**  
Develop relationships between public safety personnel and neighborhoods to promote cooperation and safety

**ACTION ITEM 4.2.3.1**  
Attend neighborhood/HOA meetings

**ACTION ITEM 4.2.3.2**  
Provide meeting space for neighborhood association meetings
<table>
<thead>
<tr>
<th>Safe Community &amp; Thriving Neighborhoods</th>
<th>Key Performance Indicators</th>
</tr>
</thead>
<tbody>
<tr>
<td>Citizen Survey Results for “Safety”</td>
<td>Number of Codes Enforcement Complaints</td>
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<tr>
<td>ISO Fire Rating</td>
<td>Rate of Voluntary Compliance (Codes)</td>
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<tr>
<td>Average Days from Case Initiation to Voluntary Compliance (Codes)</td>
<td>Number of Citations for Code Violations</td>
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<tr>
<td>Number of Rental Properties Inspected</td>
<td>Number of property crimes that impact neighborhoods</td>
</tr>
<tr>
<td>Percentage of crimes in progress and Priority 1 calls responded to in 4 minutes or less</td>
<td>Crime clearance rate for Part 1 crimes</td>
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